



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Cleveland County Family YMCA Job Description

Position Title: Lifeguard

Branch: Dover Foundation YMCA

Reports To: Head Guard & Aquatics Director

Exempt Status: Non-Exempt

Primary Function: Healthy Living

Leadership Level: Leader

POSITION SUMMARY:

Under the supervision of the Head Guard and the Operations Director and consistent with the Christian mission of the YMCA, the Lifeguard is responsible for ensuring the safety of facility patrons by preventing and responding to emergencies and is responsible for the daily cleaning of the aquatics area. Additional responsibilities include: creating a welcoming environment and strengthening relationships with members to increase program development and member retention while providing high quality services for members, participants and guests of the YMCA.

Pay Scale: Starting at \$11

KNOW HOW:

- Must be 15 years of age or older.
- Must have possession of a valid American Red Cross Lifeguard Training or YMCA Lifeguard Training certification.
- Must have possession of a valid American Red Cross CPR-PR and First-Aid Training Certification.
- Complete knowledge and application of lifeguard rescue and surveillance techniques.
- Knowledge of facility rules, policies and procedures.
- Knowledge of correct swim strokes and ability to instruct swim lessons.
- Ability to develop and maintain high levels of customer service with members and guests.
- The ability to represent the YMCA in a mature and professional manner, holding true to a commitment to the YMCA's values, philosophies and ideals.
- Trainings and Certifications: New Staff Orientation, Child Abuse Prevention, Blood-borne pathogens, and ongoing YMCA 101 trainings. Training and certifications must be obtained within the first 60 days of employment or next available certification training. Failure to comply with attending training and obtaining and maintaining current certifications will result in Pay Reduction or possible termination.
- Excellent human relations and communication skills.
- Team player.

ESSENTIAL FUNCTIONS:

- Enforce rules and regulations of the YMCA and aquatics department.
- Uphold and contribute to the mission of the YMCA at all times.
- Maintain a professional attitude and appearance.
- Maintain constant surveillance of the water and the deck at all times.
- Be on time and in proper uniform for each shift.

- Be responsible for completing any incident reports properly and turning them into the Aquatics Coordinator in a reasonable timeline.
- Complete daily cleaning of pool, deck and bathrooms (as applicable), including water testing duties.
- Accurately complete time card(s) on a daily basis.
- Give 100% attention to the patrons and operation of the pool area.
- Address questions and concerns of YMCA members with exceptional service and ensure adequate follow through in a timely manner.
- Know current aquatic emergency procedures.
- Maintain all current certifications (Lifeguard, CPR-PR, First-Aid).
- Attend all scheduled meetings, training and events.
- Beware of and follow all aquatic department policies and procedures.
- Actively promote the YMCA's annual We Build People campaign.
- Other duties as assigned.

YMCA COMPETENCIES:

- | | |
|---------------------|---|
| • Relationships | • Innovation |
| • Communication | • Quality Results |
| • Developing Others | • Functional Expertise (Healthy Living) |
| • Inclusion | |

PHYSICAL DEMANDS:

- Walk, sit, crouch, stoop, kneel, stand, swim and climb.
- Potential exposure to communicable diseases and bodily fluids.
- Lift, carry, push or pull up to 50 pounds in weight.
- Speak concisely and effectively communicate.
- Visual and auditory ability to respond to critical situations and physical ability to act swiftly in an emergency.

END RESULTS:

- The mission of the YMCA is being fulfilled throughout all member service/aquatics related programs.
- Increased professionalism of YMCA services.
- Improved safety in and around the pool.
- Aquatics area kept safe and clean.
- Satisfactory attainment of the YMCA's goals and objectives.
- Growth in membership, high member satisfaction, increased member retention and loyal YMCA members.

For more information, please contact Jada Stanford at JStanford@clevecoymca.org or by calling 704.669.3627.

To apply for this position, complete an online application [HERE](#) .

The YMCA: We're for youth development, healthy living, and social responsibility.
YMCA Mission: Helping all people reach their God given potential in spirit, mind and body.